



CORPORATE OFFICES:

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April 1, 2016

Ms. Christine Irvine Assistant Director, Intergovernmental Affairs Office of General Services – Procurement Services 38th Floor Corning Tower Empire State Plaza Albany, New York 12242

Dear Ms. Irvine:

New York State Industries for the Disabled, Inc. (NYSID) is applying to have Mail Fulfillment Services approved by the NYS Procurement Council as a Preferred Source Offering. Procuring agencies now require a complete turnkey solution for mail fulfillment services. All aspects of the job from letter to label to envelope to mailing must be performed by the contractor. In order to be able to provide mailing services to government agency customers NYSID is requesting that Mail Fulfillment Services be added as an umbrella service, inclusive of all the current offerings. Government agencies no longer only seek to have NYSID strictly process their mail, which includes collating, folding, inserting labeling, packaging, presorting of all classes, distribution, etc., but now also require production of the documents to be mailed. Meeting the requirement of producing the documents to be mailed is vital to the form function and utility of most procuring agencies' Mail Fulfilment Service needs. Should Mail Fulfillment Services be approved for addition to the List of Preferred Source Service Offerings we recommend removal from the List the current approved sub-categories of Cheshire Labeling, Collating, Packaging, Distribution, Folding and Inserting, Inkjet Labeling, Presort, All Classes, as all of those components would now be included within Mail Fulfillment Services. The production component of mailing contracts is a highly-automated process that will require a minimal amount of manual labor; the bulk of the direct labor is contained in the remaining sub-categories already approved for NYSID under the heading of Mail Fulfillment Services. All documents produced for NYSID contracts will be directly related to a mailing task. Once again, in order to continue providing mailing services to meet the form, function, utility requirements of government agency customers and provide employment opportunities to individuals with disabilities within this service offering, NYSID requests that document production be included as a component of Mail Fulfillment Services.

We have provided mailing services to a multitude of government agency customers for the past 25 years, but this application serves as an update of the definition of the service, reflecting the technological changes in mailing services.

April 1, 2016

Employment of People with Disabilities

New York State has the fourth highest number of residents with disabilities in the US, after California, Texas and Florida. Unfortunately, New York State is below the average rate of employment for people with disabilities; 33.6% of New Yorkers with disabilities are employed. By contrast, 74% of New Yorkers without disabilities are employed. Nationally, 34.4% of adults with disabilities are employed, compared to 75.4% of people without disabilities. (See "Table 2.1 Employment—Civilians with Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014" and "Table 2.2 Employment—Civilians without Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014.")

Over the past 12 years, the Procurement Council has approved four new Preferred Source services for NYSID: Digital Imaging, Industrial Laundry, Secure Document Destruction and Electronics Recycling. In 2015, those four services alone added 315 FTE (Full-Time Equivalent) jobs. In that same time, those services employed workers to perform 616,000 hours of labor. (See attached chart titled "Statewide Approved Services Since 2004".) In 2015, NYSID contracts for Mail Fulfillment provided 104,141 labor hours for New Yorkers with disabilities.

NYSID Members

There are five NYSID members independently offering Mail Fulfillment Services: Center for Disability Services in Albany, Fedcap Rehabilitation Services, Inc. in New York City, Southeast Works in Depew (Erie County), Warren, Washington & Albany Counties Chapter of NYSARC in Albany, and Westchester County ARC in White Plains.

Center for Disability Services (CFDS)

CFDS serves about 15,000 people with disabilities. They employ approximately 165 individuals with disabilities in their mailing division. Their hourly pay rates for Mail Fulfillment employees varies between \$9/hour - \$21/hour. They have invested between \$2 million and \$3 million in equipment related to Mail Fulfillment Services plus \$250,000-\$350,000 in training costs.

CFDS has been providing mailing services for over 30 years. Their customers include:

- Office of Temporary and Disability Assistance
- NYS Insurance Fund
- NYS Unified Court System
- NYS Office of Higher Education
- NYS Education Department
- NYS Department of Health
- NYS Department of Environmental Conservation
- NYS Lottery
- Key Bank
- State Farm
- Golub Corp.
- Trustco Bank

• Empire Blue Cross

Fedcap Rehabilitation Services

Fedcap serves 548 people with disabilities. Fedcap's on-site and off-site contracts employ 46 people, including managers, supervisors and leads. 33 of the employees have disabilities. Their average pay rate for Mail Fulfillment Services is \$11.00/hour.

Fedcap leases their equipment for mail fulfillment; between October 1st 2014 and September 30th 2015, mail fulfillment spend on equipment was \$162,000. They anticipate spending 3%-5% more over the next year. Fedcap has been providing mailing services since 2008. Their customers include:

- NYC Housing Preservation & Development
- NYC Environmental Control Board / Office of Administrative Trials and Hearings
- NYC Department of Health and Mental Hygiene
- Fire Department of New York City
- Nassau County
- Orange County
- Z-Card America
- Citi-Forms
- MTA East Side
- Long Island Railroad
- NYC Council

Southeast Works

Southeast Works serves over 500 people with disabilities, and they have been providing mailing services for over 20 years. They employ about 20 individuals with disabilities for Mail Fulfillment Services, and they pay piece-rate derived from Prevailing Wage which is currently \$10.20/hour. Their customers include:

- Erie County Surrogate's Court
- Buffalo Harbor Sailing Club
- TBN Direct
- RMF Printing

Warren, Washington & Albany Counties Chapter of NYSARC (WWAARC)

WWAARC serves almost 1,000 people with disabilities. They employ 61 people in mailing services, 58 of whom have disabilities. Their typical pay rate for Mail Fulfillment Services is \$9.17/hour. They have been providing mailing services for 39 years. WWAARC has invested over \$90,000 in equipment related to Mail Fulfillment Services. Their customers include:

- NYS Department of Health
- NYS Department of Environmental Conservation
- NYS Office of Parks and Recreation and Historic Preservation
- NYS Council on Children and Families
- Leukemia & Lymphoma Society
- Voorheesville Central School District
- Sierra Club
- Planned Parenthood

- Capital Region Living
- Autism Society
- Bethlehem Chamber of Commerce
- NYSID

Westchester County ARC

Westchester ARC serves 5,489 people with disabilities, five of whom are employed in mailing services, all earning minimum wage. Westchester ARC has been providing Mail Fulfillment Services for 22 years, and have invested about \$2,000 in equipment for those contracts. They are performing Mail Fulfillment for the NYS Office of Court Administration.

All five of these NYSID member agencies have invested in equipment in anticipation of Mail Fulfillment contracts. The jobs associated with mailing services create opportunities for people with a diversity of disabilities while training workers in marketable skills.

Capabilities

Jobs in Mail Fulfillment Services provide jobs to workers with varying abilities; it is an ideal industry for rehabilitation agencies that employ people with a diversity of functional abilities. The labor steps included in Mail Fulfillment Services are:

1. Production

- Prepare and process electronic files provided by customers for production.
- Unwrap reams of paper and load copier paper trays.
- Load toner into the copier.
- Clear jammed paper paths of the copier.
- Unload the final copied product.
- Validate counts and output quality.
- Ensure that the paper is not curling.
- Complete work orders.
- Deliver copies to the next process.
- Digital Printing is not an approved preferred source offering, but may be a component of
 mail fulfillment services only when digital printing accounts for less than 25% of the
 direct labor cost of the contract.

2. Folding and Inserting

- Insert paper by hand or by machine.
- Hand-fold multi-sheet notices that are too large to be folded by machine.
- Unload the inserted envelopes from the inserting machine into mail trays.

3. Metering

• Feed envelopes into a postage meter machine.

4. Mail Presort Services

- Place the envelopes into a sorting machine, which applies a barcode.
- Sort the envelopes by zip code. Order and co-mingle into mail trays to gain postal discounts.

- Monitor the mail trays, and remove them as they are filled.
- Palletize mail trays.
- Wrap pallets and prepare for the transportation to the post office.
- Unload the sorter bins.

5. Finishing

- Fold (both by machine and by hand).
- Saddle stitch or other type of finishing.
- Insert into envelopes and seal.
- Seal tabs for certain mailers such as flyers, newspapers, etc.
- Apply labels or ink jet directly on the piece.
- Collate and fulfill mail.

6. Collating, Packaging, Distribution

- Assemble by hand, collate, and insert into packages.
- Retrieve inventoried material for mailing/shipping.
- Prepare mail for UPS/USPS package distribution.

7. Post-mailing services

- Perform Data Cleansing Services to comply with USPS regulations and delivery standards.
- Receive returned postal mail.
- Scan mail pieces.
- Track mail electronically.
- Shred mail pieces once scanning is complete.
- Insert and unload trays and bins.

8. Deliver mail to post office

- Messenger/ Courier Services
- Pick up materials from the customer or deliver to the customer.

9. Onsite Mailroom Services

• Includes all aforementioned services performed at customers' locations.

10. Offsite Mailroom Services

• Includes all aforementioned services performed at our service providers' locations.

Mail Fulfillment contracts do not and will not include:

- Calendars
- Offset Printing
- Perfect binding
- Custom-printed carbonless forms
- Typesetting
- Engraved stationary or engraved business cards
- Silk screen reproduction
- Map printing

NYSID contracts for Mail Fulfillment Services will continue to comply with disabled labor ratios for Preferred Source providers, as detailed in the OGS Preferred Source Guidelines in section D6a, http://www.ogs.state.ny.us/procurecounc/pdfdoc/psguide.pdf, and the State Finance Law, Article 11, Section 162(7)(i), http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO:.

Customers

NYSID has been offering Mail Fulfillment Services for more than two decades. Our customers include:

- NYS Office of General Services
- The County of Nassau
- MTA Long Island Rail Road
- NYS Department of Health
- NYS Department of Motor Vehicles
- NYS Education Department
- NYS Office for People with Developmental Disabilities
- NYS Office of Temporary & Disability Assistance
- NYS Office of Children and Family Services

(See attached spreadsheet titled "NYSID Mail Fulfillment Contracts, 2011-2016" for more information about NYSID contracts.)

Market

Open Book NY listed 12 contracts for Mail Fulfillment Services among NYS agencies. (See chart titled "Open Book NY Contract Search Results: Mail Fulfillment Services.") Two of the contracts are NYSID contracts, and one is held by CFDS. Of the remaining nine contracts, two are held by out-of-state vendors.

Pricing

NYSID Mail Fulfillment contracts have historically been approved individually by OGS. Since we anticipate that future contracts will exceed the \$50,000 threshold, and as such, OGS will continue to approve prices for each Mail Fulfillment contract. NYSID's pricing for Mail Fulfillment Services is competitive with other vendors in this industry (see attached OGS price approval letters from 2015). NYSID's pricing for the printing component of mailing contracts are established according to the variables of the customer's request. Factors that affect pricing include:

- Type of document
- Size of document
- One sided versus two sided copies
- Size of document
- Quality of paper stock
- Black & white versus colored printed copies

Summary

NYSID is requesting Procurement Council review and approval of this service to the "List of Preferred Source Offerings" for the following reasons:

- 1. Successful experience
- 2. Customer demand
- 3. Customer satisfaction
- 4. Market comprehension
- 5. Supporting NYS-based businesses
- 6. Proven opportunities for people with disabilities

Should you have any questions or comments, please feel free to contact me at 463-9706, ext. 226 or Joe Messina at ext. 300. As always, we look forward to working with you toward approval of this service.

Sincerely,

Ronald P. Romano

President and Chief Executive Officer

cc w/Encs: C. McCann

J. Messina

Enclosures:

- Table 2.1 Employment—Civilians with Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014
- Table 2.2 Employment—Civilians without Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014
- Statewide Approved Services Since 2004, Hours Worked Since 2010
- NYSID Mail Fulfillment Contracts, 2011-2016
- Open Book NY Contract Search Results: Mail Fulfillment Services
- Two 2015 price approval letters from OGS (Joseph Better) to NYSID

Table 2.1 Employment—Civilians with Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014

36.4

120,597 114,997

| W

Count

Total

290,618

840,550 331,028 316,222 876,854 78,439 375,543 52,007 563,863 1,616,223 148,038 48,856 482,793 488,620

Employed

33.9 29.0 50.1 29.9 38.0 44.0 36.2 37.6 37.7 25.6 39.8 45.2 22.3

26,599 302,598

109,012 26,080 168,683 613,660 65,100 17,704 181,398 85,974

38,675

51,074 40,488 17,466

102'661 353,031

184,137

| , | | Employed | | | 1.1.1 |
|-------|------------|-----------|-------|-------|-----------|
| Sidie | BIOI | Count | [I] % | Sigre | 10101 |
| U.S. | 20,460,136 | 7,030,317 | 34.4 | Ž | 432,038 |
| AL | 422,549 | 114,928 | 27.2 | FA | 366,981 |
| AK | 44,674 | 18,210 | 40.8 | ME | 116,208 |
| AZ | 411,109 | 134,816 | 32.8 | MD | 314,928 |
| AR | 264,645 | 77,360 | 29.2 | MA | 399,206 |
| S | 2,010,783 | 669,206 | 33.3 | Σ | 765,102 |
| 8 | 300,186 | 125,014 | 41.6 | Z | 289,747 |
| Ե | 191,185 | 16,791 | 40.2 | MS | 267,593 |
| 四 | 55,633 | 19,823 | 35.6 | MO | 478,963 |
| DC | 44,504 | 13,478 | 30.3 | M | 68,927 |
| 근 | 1,192,633 | 359,305 | 30.1 | 뿔 | 102,762 |
| GA | 678,219 | 200,764 | 29.6 | N | 201,717 |
| Ξ | 69,846 | 29,593 | 42.4 | ¥ | 81,485 |
| 0 | 99,623 | 38,629 | 38.8 | 2 | 434,368 |
| = | 674,067 | 240,777 | 35.7 | Z | 158,816 |
| Z | 482,228 | 174,676 | 36.2 | × | 1,106,507 |
| IA | 176,576 | 82,111 | 46.5 | N | 715,508 |
| KS | 192,334 | 76,562 | 39.8 | N | 38,037 |

| , | Total | Employed | | ؿ |
|----------|-----------|----------|-------|---------|
| 21016 | Inini | Count | [1] % | <u></u> |
| λ. | 432,038 | 117,959 | 27.3 | ō |
| A | 366,981 | 117,943 | 32.1 | ō |
| AE. | 116,208 | 37,766 | 32.5 | ō |
| 4D | 314,928 | 123,117 | 39.1 | P |
| ΙA | 399,206 | 141,899 | 35.5 | ~ |
| - I | 765,102 | 226,575 | 29.6 | S |
| Z | 289,747 | 128,605 | 44.4 | S |
| NS NS | 267,593 | 73,264 | 27.4 | F |
| 9 | 478,963 | 157,220 | 32.8 | Ê |
| T | 68,927 | 27,890 | 40.5 | 5 |
| Ш | 102,762 | 47,291 | 46.0 | 5 |
| 2 | 201,717 | 82,484 | 40.9 | > |
| ェ | 81,485 | 32,622 | 40.0 | 8 |
| _ | 434,368 | 170,279 | 39.2 | 3 |
| Σ | 158,816 | 48,261 | 30.4 | 3 |
| ≥ | 1,106,507 | 371,883 | 33.6 | 3 |
| <u>U</u> | 715,508 | 224,009 | 31.3 | 4 |
| Q | 38,037 | 966'81 | 49.9 | |
| | | | | |

Source: U.S. Census Bureau, 2014 American Community Survey, 1-Year Estimates, American FactFinder, Table B18120; factfinder.census.gov (accessed 1 October 2015). Based on a sample and subject to sampling variability. 1] The percentage of people employed with disabilities.



75.6 74.9 76.5

1,492,128

1,974,016 2,133,405 6,957,005 589,116

4,791,851

6,220,587

1,597,093 5,324,239 457,699 1,875,518 377,810 2,557,629

PA

III %

Count

Total

State

Employed

77.7

2,533,093

83.7 74.4 75.3 77.4 80.4 77.6 76.0 76.0 81.1 81.0

1,219,488

346,994

11,106,300

14,750,771

3,437,174

S S S X T T Y

3,604,746

4,646,855

M

2,959,067

3,893,843

W X

647,970

118,971

2,586,501

3,187,441

WY

259,953

1,752,629

Table 2.2 Employment—Civilians without Disabilities Ages 18 to 64 Years Living in the Community for the United States and States: 2014

| 1 | - | Employed | | | |
|-----------|-------------|-------------|------|-------|--|
| Sidile | IDIOI | Count | [1]% | State | |
| J.S. | 175,077,077 | 131,940,323 | 75.4 | K | |
| AL. | 2,512,818 | 1,791,279 | 71.3 | P | |
| AK | 411,604 | 312,944 | 76.0 | ME | |
| 4Z | 3,533,383 | 2,562,918 | 72.5 | MD | |
| AR. | 1,497,590 | 1,105,602 | 73.8 | MA | |
| Y. | 22,253,726 | 16,063,918 | 72.2 | Z | |
| 8 | 3,056,124 | 2,416,850 | 79.1 | Z | |
| ь | 2,042,551 | 1,590,993 | 77.9 | MS | |
| <u>ال</u> | 512,157 | 390,939 | 76.3 | MO | |
| × | 416,648 | 314,545 | 75.5 | TM | |
| ب. | 10,621,075 | 7,793,990 | 73.4 | Z | |
| A5 | 5,522,426 | 4,037,399 | 73.1 | >N | |
| = | 766,223 | 586,811 | 76.6 | Z | |
| ٥ | 851,271 | 644,653 | 75.7 | 2 | |
| _ | 7,324,302 | 5,546,305 | 75.7 | ΣZ | |
| Z | 3,530,269 | 2,717,004 | 77.0 | × | |
| A | 1,695,565 | 1,393,306 | 82.2 | N | |
| (S | 1,532,830 | 1,222,393 | 7.67 | ND | |

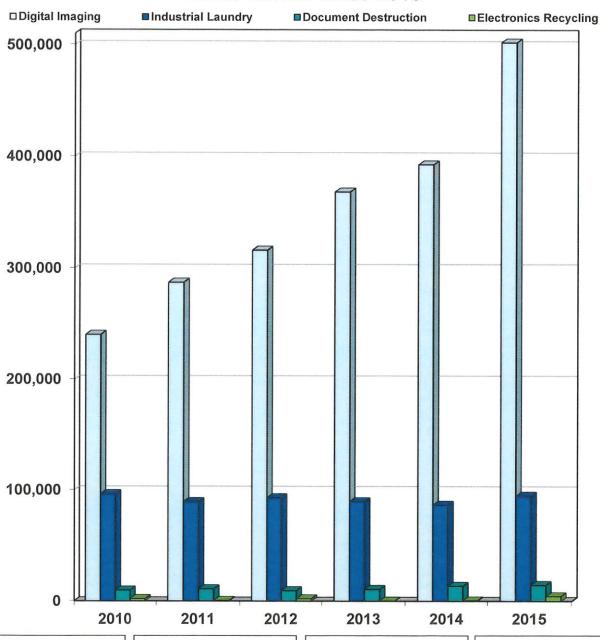
| Ctuto | Total | Employed | |
|-------|------------|-----------|-------|
| pinic | in noise | Count | [1] % |
| Κλ | 2,252,632 | 1,676,468 | 74.4 |
| LA | 2,457,671 | 1,780,193 | 72.4 |
| ME | 706,621 | 564,431 | 79.9 |
| MD | 3,422,506 | 2,676,880 | 78.2 |
| MA | 3,904,715 | 3,086,555 | 79.0 |
| W | 5,322,164 | 3,970,878 | 74.6 |
| Z | 3,080,265 | 2,554,187 | 82.9 |
| MS | 1,514,551 | 1,066,946 | 70.4 |
| MO | 3,190,476 | 2,463,983 | 77.2 |
| MT | 549,624 | 427,221 | 77.7 |
| ¥ | 1,025,041 | 859,992 | 83.9 |
| N< | 1,546,166 | 1,149,198 | 74.3 |
| Ŧ | 762,059 | 859'619 | 81.3 |
| 3 | 5,117,130 | 3,913,966 | 76.5 |
| ΣN | 1,079,710 | 769,057 | 71.2 |
| N | 11,379,163 | 8,424,658 | 74.0 |
| N | 5,329,700 | 3,962,362 | 74.3 |
| ND | 420,331 | 344,719 | 82.0 |

Source: U.S. Census Bureau, 2014 American Community Survey, 1-Year Estimates, American FactFinder, Table B18120; factfinder.census.gov (accessed 1 October 2015). Based on a sample and subject to sampling variability. [1] The percentage of people employed without disabilities.



Statewide Approved Services Since 2004

Hours Worked Since 2010



Digital Imaging:

- · 2010: 240,193
- 2011: 281,429
- 2012: 316,195
- 2013: 368,201
- 2014: 392,561
- · 2015: 502,292

Industrial Laundry:

- 2010: 96,464
- 2011: 89,422
- 2012: 93,117
- 2013: 89,734
- 2014: 86,666
- 2015: 94,927

Document Destruction:

- 2010: 9,767
- 2011: 10,988
- 2012: 9,417
- 2013: 10,639
- 2014: 13,613
- 2015: 14,488

Electronics Recycling:

- 2010: 1,963
- 2011: 473
- 2012: 2,081
- 2013: 45
- 2014: 388
- 2015: 4,381

| NYSID Mail Fulfillment Contracts, 20 | nent Contracts, 2011- | 11-2016 | | | | | | | |
|--------------------------------------|--|----------------|--------------|------------|----------|------------|-----------------|--------------------------|---|
| "Active" and "Inactive" since 2011 | | | | | | | | | |
| | | | | | | Authorized | rized | | |
| | | Date Service | | Expiration | Contract | Amon | Amount (12- | | |
| Member | Customer | Began | Term Expires | Date | Status | month) | (e | Contract Amount Location | t Location |
| Center for Disability Services | | 5/1/1994 | 6/30/2016 | | Active | | | | Work Center |
| Center for Disability Services | NYS Department of Agriculture & Markets | 5/1/1994 | 6/30/2016 | | Active | ↔ | 21,750.00 | \$ 21,750.0 | 21,750.00 Work Center |
| Center for Disability Services | NYS Department of Civil Service | 5/1/1994 | 6/30/2016 | | Active | | | | Work Center |
| Center for Disability Services | NYS Department of Environmental Conservation | 4/1/2008 | 3/31/2012 | 6/4/2015 | Active | ٠ | 10.827.84 | \$ 10.827.84 | |
| Center for Disability Services | NYS Department of Health | 7/1/1996 | 3/31/2015 | | Active | \$ | 200,000.00 | \$ 804,469.50 |) Work Center |
| Center for Disability Services | NYS Department of Motor Vehicles | 5/1/1994 | 6/30/2016 | | Active | | | | Work Center |
| Center for Disability Services | NYS Department of State | 11/1/1988 | 6/30/2014 | | Active | | | | Work Center |
| Center for Disability Services | NYS Department of State | 9/18/1990 | 9/30/2014 | 6/4/2015 | Active | | | | Center for Disability Services - Division of Corporations |
| Center for Disability Services | NYS Department of State | 1/1/2010 | 12/31/2014 | 6/4/2015 | Active | ₩. | 12,500.00 | \$ 12,500.0 | Center for Disability Services - Annual License 12,500.00 Renewal Notice |
| Center for Disability Services | NYS Division of Housing and Community Renewal | 4/1/2014 | 3/31/2015 | | Active | ÷, | _ | | |
| Center for Disability Services | NYS Education Department | 5/1/1994 | 6/30/2017 | | Active | · \$ | | _ | |
| Center for Disability Services | NYS Gaming Commission | 4/1/1988 | 3/31/2016 | | Active | Ş | - | \$ 5,000.0 | 5,000.00 Work Center |
| Center for Disability Services | in Services | Corp. 5/1/1994 | 12/30/2015 | | Active | ↔ | 30,000.00 | \$ 30,000.0 | 30,000.00 Work Center |
| Center for Disability Services | NYS Insurance Fund | 1/1/2006 | 12/31/2016 | | Active | \$ 7 | 750,000.00 | | 3,750,000.00 Work Center |
| Center for Disability Services | NYS Office for People with Developmental Disabilities | 5/1/1994 | 6/30/2016 | | Active | | | | Work Center |
| Center for Disability Services | NYS Office of Court Administration | 10/1/1996 | 9/30/2015 | | Active | \$ 2 | 219,870.00 | \$ 1,099,350.00 |) Work Center |
| Center for Disability Services | NYS Office of Court Administration | 7/1/2015 | | | Active | \$- 22 | \$ 93,911.00 \$ | \$ 1,781,733.00 CDS | CDS |
| Center for Disability Services | NYS Office of General Services | 5/1/1997 | 6/30/2017 | | Active | \$ 1 | 110,860.86 | \$ 554,304.2 | 554,304.28 Work Center |
| Center for Disability Services | NYS Office of Temporary & Disability Assistance | 9/1/2011 | 8/31/2016 | | Active | | | \$ 18,807,978.5 | 18,807,978.58 Albany, NY |
| Center for Disability Services | Town of Colonie | 8/1/2015 | 5/31/2016 | | Active | \$ | 165.00 | \$ 165.0 | 165.00 63 Karner Road |

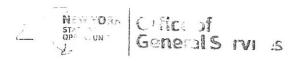
| | | | | | | 44.4 | Authorizod | | |
|---|---|--------------|-------------------|------------|----------|--------|---------------------------|---|--|
| | | Date Service | Contract | Expiration | Contract | Amo | Authorized Amount (12- | | |
| Member | Customer | Began | Term Expires Date | Date | Status | month) | | Contract Amount Location | Location |
| Fedcap Rehabilitation Services, Inc. | County of Nassau | 12/8/2011 | 12/30/2014 | | Active | ↔ | 48,390.76 | \$ 48,390.76 | 48,390.76 New York, NY |
| Fedcap Rehabilitation Services, Inc. | Environmental Control Board/Office of Administration Trials and Hearings | 9/9/2002 | 11/30/2015 | | Active | ₩. | 499,462.63 | 94 | Work Center |
| Fedcap Rehabilitation Services, Inc. | Gov't Agencies in Downstate Region(Metro-NYC Area) | | 4/18/2015 | 7/17/2018 | Active | | | | Gov't Agencies in Downstate Region(Metro-NYC) |
| Fedcap Rehabilitation Services, Inc. | MTA Long Island Rail Road | 1/1/2010 | 3/31/2016 | | Active | ↔ | 40,000.00 | \$ 40,000.00 | 40,000.00 Work Center |
| Fedcap Rehabilitation Services, Inc. | NYC Council | 1/1/2010 | 12/31/2016 | | Active | Ş | 80,000.00 | \$ 80,000.00 | |
| Fedcap Rehabilitation Services, Inc. | NYC Department of Health | 12/1/2013 | 11/30/2016 | | Active | ⟨^ | 99,965.25 | \$ 299,895.75 | Work Center location @ 119 W. 19th Street, NY, NY 10011 |
| Fedcap Rehabilitation Services, Inc. | NYC Department of Housing Preservation and Development | 6/1/1996 | 6/30/2018 | | Active | | | \$ 3,500,000.00 Work Center | Work Center |
| Fedcap Rehabilitation Services, Inc. | NYC Human Resources Administration (HRA)/Management Information Systems (MIS) | 10/1/2009 | 6/30/2016 | | Active | φ. | 79,200.00 | \$ 79,200.00 | 79,200.00 Work Center |
| Fedcap Rehabilitation Services, Inc. NYC Transit Authority | NYC Transit Authority | 11/1/1994 | 7/28/2019 | | Active | \$ | 355,485.52 | Central Mail Facilities @ J; \$ 1,711,075.40 Livingston St. | Central Mail Room Facilities @ Jay & Livingston St. |
| Fedcap Rehabilitation Services, Inc. | Orange County | 8/1/2013 | 7/31/2016 | | Active | \$ | t | \$ | Workcenter - FEDCAP |
| Warren, Washington & Albany Counties Chapter of NYSARC, Inc. | NYS Department of Health | 5/1/2002 | 3/31/2016 | | Active | \$ | 480,600.00 | \$ 1,644,984.00 Work Center | Work Center |
| Westchester County ARC | NYS Office of Court Administration | 9/1/1990 | 8/31/2015 | | Active | δ. | 12,000.00 | \$ 36,000.00 | |

Open Book New York
Office of the State Comptroller
Thomas P. DiNapoli, State Comptroller
Open Book NY Contract Search Results: Mail Fulfillment Services

February 10, 2016 - 11:01 AM

| Vendor Name | Department/ Facility | Contract | Current Contract Amount | Spending to Date | Contract Start Date | Contract End Date | Contract Description | Contract Type | Original Contract Approved/ Filed Date |
|---|---------------------------------|----------|----------------------------|------------------|------------------------|---|---|--|---|
| APPLIED BUSINESS SYSTEMS INC, BATAVIA, NY | SUNY at Buffalo | T000372 | \$136,117.50 | \$94,494.00 | 7/1/2010 | DOMESTI MAILINGS 6/30/2015 LITERATU | DOMESTIC MAILINGS AND LITERATU | Contracts Not Subject to OSC Pre-Audit | 8/26/2010 |
| APPLIED BUSINESS SYSTEMS INC, BATAVIA, NY | SUNY at Buffalo | T000598 | \$91,938.31 | \$12,798.61 | 7/1/2015 | 6/30/2020 | DOMESTIC MAILING 6/30/2020 AND LITERATUR | Contracts Not Subject to OSC Pre-Audit | 7/18/2015 |
| CENTER FOR DISABILITY SERVICES, ALBANY, NY | Department of Health | C030578 | \$8,280,994.00 | \$249,600.00 | 10/1/2015 | Mass mail million M 9/30/2016 members | Mass mailing for 6.1 million Medicaid members | Contracts Not Subject to OSC Pre-Audit | 9/28/2015 |
| CONCENTRIX, FREMONT, Department of CA | Department of Motor Vehicles | C000777 | \$787,376.74 | \$402,062.00 | 9/9/2013 | 3/9/2016 P | REGISTRATION RENEWAL MAILING P | Commodity | 9/9/2013 |
| CURTIS 1000, DULUTH, GA | SUNY at Albany | T004710 | \$138,000.00 | \$85,218.21 | 7/1/2013 | 6/30/2016 | PRINTING AND 6/30/2016 MAILING OF UNIVER | Contracts Not Subject to OSC Pre-Audit | 8/16/2013 |
| INFORMZ INC, SARATOGA SPRINGS, NY SUNY at Albany | SUNY at Albany | T005032 | \$18,000.00 | \$3,500.75 | 1/1/2015 | 12/31/2017 | Contracts EMAIL SUBSCRIBERS Subject to 12/31/2017 AND MAILING OSC Pre-A | Contracts Not Subject to OSC Pre-Audit | 1/14/2015 |
| LANE PRESS INC, ALBANY, NY | SUNY at Albany | T004580 | \$503,000.47 | \$431,000.47 | 3/15/2013 | PRINTIN MAILING 3/14/2016 UALBAN | PRINTING AND MAILING OF UALBAN | Contracts Not Subject to OSC Pre-Audit | 3/22/2013 |

| Vendor Name | Department/ Facility | Contract Number | Current Contract Amount | Spending to Date | Contract Start Date | Contract End Date | Contract Description | Contract Type | Original Contract Approved/ Filed Date |
|--|--|--------------------|----------------------------|------------------|------------------------|---|---|--|---|
| NEW YORK STATE INDUSTRIES FOR THE DISABLED, ALBANY, NY | Workers' Compensation Board | C140327 | \$645,695.72 | \$616,937.04 | 7/1/2012 | 6/30/2015 | 6/30/2015 PRE-SORT MAILING | Community Projects Fund (Member Initiative) | 1/9/2013 |
| NEW YORK STATE INDUSTRIES FOR THE DISABLED, ALBANY, NY | Department of Agriculture & Markets | C011387 | \$21,750.00 | \$16,821.20 | 7/1/2012 | | Presort Mailing Services | Community Projects Fund (Member Initiative) | 41136 |
| NEWKIRK PRODUCTS INC, ALBANY, NY | Office of Court Administration | C500962 | \$267,874.00 | \$200,221.06 | 2/28/2015 | PFOR TH PRODUC MAILIN ATTORN REGISTE 2/29/2016 FORMS | FOR THE PRODUCTION AND MAILING OF ATTORNEY REGISTRATION FORMS | Commodity | 1/11/2012 |
| RMS OMEGA TECHNOLOGIES GROUP, Environmental WALLINGFORD, CT Conservation | Department of Environmental Conservation | C009449 | \$2,623,500.00 | \$504,396.09 | 11/1/2014 | 10/31/2019 | License Printing Materials / 10/31/2019 Fulfillment Mailing | Printing | 1/30/2015 |
| Departme SHIPMATE PRINTMATES, Economic ALBANY, NY Developm | Department of Economic Development | C004698 | \$350,000.00 | \$262,821.32 | 9/1/2011 | MAILING, DISTRIBU WAREHO 8/31/2016 SERVICES | MAILING, DISTRIBUTION AND WAREHOUSE SERVICES | Community Projects Fund (Member Initiative) | 2/23/2012 |



ANDREW M. CUOMO Gov no

ROANN M. DESTITO

June 30, 2015

Mrs. Karen DiBella
Vice President
Contract Administration and Quality Management
New York State Industries for the Disabled
11 Columbia Circle Drive
Albany, New York 12203

Re: All State Agencies - First Class Mail Pre-Sort Services

Dear Mrs. DiBella:

In response to your letter dated May 14, 2015 we are approving the price proposed by Center For Disability Services 63 Karner Road, Albany, NY 12205 through the New York State Industries for the Disabled. This contract is let State Agencies. The pricing is reasonable and approval is made in accordance with Section 162 of the New York

NYSID and All State Agencies are advised that this office has not reviewed the contract terms and conditions of the existing agreement between the parties and has made no determination with regard to the necessity and appropriateness of the provisions of this contract.

Approval Terms:

1. Mail Services for All State Agencies.

2. Proposed Price Per Thousand:

| Type of Service | Meter Rate | Cost Per Thousand |
|--|------------------|----------------------|
| 3 Digit Sort <300,000 pieces per month | 0.406 - Increase | \$32.53/M - Increase |
| 3 Digit Sort >300,000 pieces per month | 0.406 - Increase | \$28.67/M - Increase |
| 5 Digit Sort <100,000 pieces per month | 0.381 - Increase | \$42.56/M - Increase |
| 5 Digit Sort >100,000 pieces per month | 0.381 - Increase | \$36.30/M - Increase |

Note: While the labor rates (pay) increased due to the NYS minimum wage, decreases in fuel/transportation costs resulted in the total pricing remaining unchanged.

Estimated Direct Labor Hours – 36,461/18.82 = 18.70 FTEs. Estimated Direct Disabled Labor Hours – 29,749/1950 = 15.26 FTEs. The Direct Disabled Labor Rate FTE is 81.00%.

1. New Term: 7/1/15 - 6/30/16

Future increases metering rates shall be based on adjustments published by the United States Postal Services and shall take effective automatically.

Future extensions to this application which do not result in a price increase shall not require the approval of OGS.

This letter serves notice to All State Agencies that the New York State Office of General Services approves the pricing for this contract.

Sincerely,

Joseph Better

Supervisor

CC:

Christine Irvine - OGS



ANDREW M. CUOMO Governo

ROANN M. DESTITO Commissioner

April 29, 2015

Mrs. Karen DiBella
Vice President
Contract Administration and Quality Management
New York State Industries for the Disabled
11 Columbia Circle Drive
Albany, New York 12203

Re: Gov't Agencies in Downstate Region (Metro-NYC Area) - Mail Services

Dear Ms. DiBella:

In response to your letter dated March 09, 2015 we are approving the pricing proposed by FEDCAP Rehabilitation Services, Inc., 633 3rd Avenue, 6th Floor, New York, NY 10017 through the New York State Industries for the Disabled. This Contract is let by the Gov't Agencies in Downstate Region (Metro-NYC Area) for all downstate agencies there within. The pricing is reasonable and approval is made in accordance with Section 162 of the New York State Finance Law.

NYSID and the Gov't Agencies in Downstate Region (Metro-NYC Area) are advised that this office has not reviewed the Contract terms and conditions of the existing agreement between the parties and has made no determination with regard to the necessity and appropriateness of the provisions of this Contract.

Approval Terms:

- Pre-Sort Mailing Services for Gov't Agencies in Downstate Region (Metro-NYC Area) for all downstate agencies there within, as specified in application 1879.
- Proposed Price: Total estimated contract price is: \$ 106,426.85, see attached price list Total Direct Labor Hours – 2080/1950 = 1.07 FTEs Total Direct Disabled Labor Hours – 1560/1950 = 0.80 FTEs The Direct Disabled Labor Rate FTE is 75%
- 3. New Term: 4/19/15 4/18/18, with CPI-W adjustments at anniversary using December CPI-W. Proposed Prices have been adjusted based on the December CPI-W.1%.

OGS NOTE: The "Printing" Services referenced in this application cannot entail "Digital Printing Services" as defined in NYSID's original Application 1381 (which was denied by the Procurement Council on May 25, 2014, appealed by NYSID and upheld by Commissioner Destito). In particular, the use of a Xerox iGen4 or similar digital printing device is not permitted.

Sincerely,

Joseph Better Supervisor

Preferred Sources Team

Enclosure (two pages)

CC: Christine Irvine - OGS

Fedcap Office Services Mail Services Price List 4/19/15 - 4/18/168

Gov't Agendes Metro NYC Area

| Inserting 1-3 Inserts | 1- | 5m | 6-2 | 0m | 21 | -50 | 5 | 1-100 | >1 | 01m |
|-------------------------------------|------|--------|----------|--------|----------|----------|-----|---|----|-------|
| | | | | Price | pe | r thouse | and | | _ | |
| #10 Envelope | \$ | 20.87 | \$ | 18.30 | \$ | 16.50 | \$ | 16.06 | \$ | 13.52 |
| 6x9 Envelope | \$ | 22.19 | \$ | | | 18.10 | | 16.06 | - | 14.26 |
| "A" size envelope | -\$- | 23.31- | \$ | 20:95 | \$ | 19.40 | \$ | | | 15.69 |
| 9x12 Booklet Envelope | | | П | | | | - | | Ť | - |
| (each per thousand) | \$ | 67.65 | | | | | - | | 1 | |
| Add insert (per thousand) | \$ | 6,11 | | | 1 | | - | | 1 | - |
| All other envelopes. | T | | | | | | | WHI. | t- | - |
| (each per thousand for 4-6 inserts) | \$ | 2.99 | | ****** | | | | *************************************** | | |
| Inserting Machine setup | \$ | 90.47 | \vdash | | \vdash | | _ | | - | |
| Minimum charge | 5 | 149.00 | | - | | | | | - | |

| Addressing | | | | price | per thous | and | | |
|-------------------------|------|-------|-----|-------|-----------|----------|--------|----------|
| ink-jet | 1-5/ | m | 6-2 | 20/m | 21-50/m | 151 | -100/m | >101/m |
| Up to 6 x 9 | \$ | 22.47 | \$ | 20.79 | \$ 18.93 | \$ | 15.27 | \$ 13.41 |
| Larger than 6x9 | \$ | 28.48 | \$ | 26.68 | \$ 24.65 | 18 | 20.79 | \$ 18.11 |
| Over 3oz. \$1.00/m add. | | | 1 | | | <u> </u> | | 7 |

| Setup charge | \$ | 212.86 |
|----------------|----|--------|
| Minimum charge | S | 186.26 |

| Pressure Sensitive Labels | |
|---------------------------|-------------|
| 1 up | \$ 59.87 |
| 2 up | \$ 65.86 |
| 3-4 up | \$ 65.86 |
| Crack and peel (per hour) | \$ 44.90 |

| Print on Labels | \$ 30.06 | per thousand |
|-------------------------|-------------|--------------|
| Purchase & print lables | \$ 95.79 | per thousand |
| Affix labels | \$ 59.87 | per thousand |

| Folding | | | | Price | pe | r thouse | and | | - | |
|----------------|-----|-------|-----|-------|----|----------|-----|-------|----|-------|
| | 1-5 | m | 6-2 | 0m | 21 | -50 | 5 | 1-100 | >1 | 01m |
| Regular fold | \$ | 16.28 | \$ | 14.85 | \$ | 12.93 | \$ | 10.90 | \$ | 8.86 |
| Irregular fold | \$ | 20.36 | \$ | 19.04 | \$ | 16.28 | \$ | 14.85 | \$ | 10.90 |
| Setup charge | \$ | 90.47 | - | | + | | - | | - | |
| Minimum charge | \$ | 90.47 | | | | | | | - | |

| Tabbing | 1-5m | 6-20m | 21-50 | 51-100 | >101m |
|---------|------|-------|-------|--------|-------|
| | | | | | |

| 1 tab - White | \$ 22.28 | \$ | 20.68 | \$ | 17.82 | \$ | 17.10 | S | 16.23 |
|--|-------------|----|-------|----|-------|----|--------|----|--------|
| 1 tab - Other than white | \$ 35.49 | \$ | 32.62 | \$ | 27.72 | \$ | 24.78 | \$ | 21.83 |
| Special order minimum 35/M | | T. | | Ť | | Ť | 2.1110 | + | 2,1100 |
| For second Tab add add'l \$1.75 | | | | 1 | | - | | - | |
| For third tab add aad'l 1 tab charge | | | | - | | - | | - | |
| Add'I charge for clear or oversized tabs | | | | - | | - | | - | |

| Sort,tle,bag or tray. | 1-5 | 0/m | OVE | er 50/m |
|------------------------------|-----|-------|-----|---------|
| Up-te-6x9 | -\$ | 16.77 | \$ | 11:97- |
| Bigger than 6x9 | S | 20.95 | \$ | 16.77 |
| Flats | \$ | 23.95 | \$ | 20.95 |
| Over 3.4 oz add add'l \$2.80 | | | | |

| Sealing | \$ | 5.99 | per thousand |
|------------|----|-------|--------------|
| Bursting | \$ | 6.29 | per thousand |
| Live Stamp | Is | 21.55 | per thousand |

Hand Work - per lob basis

| Match Malling | - \$ | 239.48 | per thousand | |
|-------------------|------|--------|--------------|---|
| | | | | |
| Duchasa anualanaa | , | | | - |

| Puchase envelopes | T | .1 | |
|---|----|-------|--------------|
| (9 x 12, 24 lb. white booklet envelope) | \$ | 67.11 | per thousand |

| Print and mail | | *************************************** |
|-------------------------|-------------|---|
| One page | \$ 35.92 | per thousand |
| Two page | \$ 42.57 | per thousand |
| Set up letter or insert | \$ 59.87 | per thousand |

| Postal NCOA | \$ 4.95 | per thousand |
|-------------|-------------|--------------|
| | \$ 26.62 | set up |

| Pick up and delivery to PO | Varies by job and location |
|----------------------------|----------------------------|
|----------------------------|----------------------------|